

GENERAL EISA RULES

1. Candidates are **only** allowed to use the supplied EISA booklets.
2. Candidates are **only** allowed to use a black pen for their answers.
3. Candidates to ensure that their name, surname and EISA registration number appear on the front of your EISA booklet.
4. This is a closed-book examination.
5. All EISA booklets must be handed back to the invigilator intact. No pages may be torn off from the EISA booklet. The removal of EISA booklets from the examination room is prohibited.
6. Candidates may make use of a calculator in this EISA.
7. Unless this is an online examination where access to a computer will be made available to you, the use of any communication devices, including smart watches, cell phones, tablets, iPads, headphones and laptops is prohibited.
8. All cell phones are to be switched off for the duration of the EISA.
9. The invigilator will not assist you with the explanation of questions related to the EISA.
10. Candidates are prohibited from conversing in any manner with other candidates.
11. Candidates may not leave the examination venue within one hour of the start of the examination and in the last 10 minutes of the allotted examination period.
12. Candidates who are found to be disruptive and unruly in the assessment centre will be requested to leave the assessment centre by the invigilator.

I HEREBY CONFIRM THAT I HAVE READ THE ABOVE EISA RULES AND
DECLARE THAT I UNDERSTAND AND ACCEPT THE RULES.

SIGNATURE OF STUDENT

INSTRUCTIONS TO CANDIDATES

1. Candidates must complete all questions in this EISA.
2. Candidates must ensure that they use only a black pen when completing this EISA.
3. Should you require additional space to complete your answer, please request additional paper from your invigilator. Ensure that you indicate your name, surname, and EISA registration number at the top of the additional paper. Also, ensure that the question number is marked on your additional paper.

1.4 Study the scenarios below and answer the following questions.

A funeral home receives arrangements from two different families on the same day:

Family 1 – Muslim Family

The family informs that their loved one was a practicing Muslim and requests burial as soon as possible in accordance with Islamic customs. They ask that the body be washed by members of the Muslim community and wrapped in a simple white shroud. They do not want embalming performed.

Family 2 – Catholic Christian Family

The second family informs that their loved one was a practicing Roman Catholic. They request embalming, a public viewing, a funeral Mass at their local church, and burial in a cemetery after the service.

a) State the differences between the two requests received from two families. Your answer must be based on the following elements:

- Timing of Burial
- Handling of Body
- Embalming
- Burial Method
- Spiritual Focus

(10)

Use the table below to answer the following question:

Element	Muslim Family Request	Catholic Christian Family Request
Timing of Burial		

- i. Which legal document must be completed by a registered medical practitioner to certify the cause of death (when the death is not reportable to the Forensic pathologist)? (1)
- A. Authority to Embalm
 - B. Medical Certificate of Cause of Death
 - C. Application for Cremation Permit
 - D. Transfer of Ownership Form
- ii. Which document provides the funeral director with legal permission from the next of kin to proceed with funeral arrangements? (1)
- A. Death Registration Statement
 - B. Forensic pathologist's Order for Release
 - C. Authority for Disposal / Arrangement Form
 - D. Embalming Case Report
- iii. Which legal document must be completed before cremation can take place? (1)
- A. Cremation Application and Medical Referee Approval
 - B. Transfer Certificate
 - C. Embalming Consent Form
 - D. Cemetery Booking Confirmation
- iv. Which document is used to officially record a death with the Registry of Births, Deaths and Marriages? (1)
- A. Burial Order
 - B. Death Registration Statement
 - C. Forensic pathologist's Warrant
 - D. Funeral Service Invoice
- v. If a death is reportable and investigated, which document authorises the funeral director to proceed after investigation? (1)
- A. Authority to Embalm
 - B. Forensic pathologist's Warrant to Dispose of the Body
 - C. Transfer Authority Form
 - D. Prepaid Funeral Contract

Use the space provided before to record your answers:

i.	
----	--

ii.	
iii.	
iv.	
v.	

2.2 Mrs. Mboweni, a 68-year-old woman, passed away at home following a long illness due to heart failure. She had a multicultural family, and the family has made different requests:

Request 1 (Son’s request): Traditional Christian burial in a local cemetery, embalming, and a funeral service with viewing.

Request 2 (Daughter’s request): Muslim-influenced simple burial without embalming, wrapped in a white shroud, to occur as soon as possible.

The funeral director must prepare the required legal documents to comply with these requests while ensuring safety, dignity, and legal compliance.

- a) Explain the purpose of the legal documents required to comply with Mrs. Mboweni’s family requests. Indicate how each document must be processed and discuss the potential cost implications for the family. **(10)**

Use the table below to write your answer.

Document	Purpose	Processing Steps	Potential Cost Implication

2.5 Notice of Stillborn

Given the information below, accurately complete the notice of stillborn:

(Completed by Funeral Undertaker / Mortician)

PART A: PARTICULARS OF THE STILLBORN CHILD

- **Surname of Child:** N/A (Stillborn)
- **First Names:** Baby of Ms. Thandiwe Nkosi
- **Sex:** Female
- **Date of Stillbirth:** 14 February 2026
- **Time:** 03:40
- **Place of Stillbirth:** Chris Hani Baragwanath Academic Hospital
- **Town/City:** Soweto
- **Province:** Gauteng
- **Birth Weight:** 2.3 kg
- **Gestational Age:** 36 weeks

PART B: PARTICULARS OF THE MOTHER

- **Surname:** Nkosi
- **Full Names:** Thandiwe Lerato
- **Date of Birth:** 22 June 1994
- **ID Number:** 940622 0456 08 3
- **Nationality:** South African

- **Residential Address:**
1456 Mofolo North
Soweto
1801
 - **Marital Status:** Single
-

PART C: PARTICULARS OF THE FATHER (if acknowledged)

- **Surname:** Dlamini
 - **Full Names:** Sibusiso Mandla
 - **ID Number:** 920101 5678 08 7
 - **Nationality:** South African
-

PART D: MEDICAL PRACTITIONER / MIDWIFE DETAILS

- **Name of Medical Practitioner:** Dr. Amanda Jacobs
 - **HPCSA Registration Number:** MP 1234567
 - **Cause of Stillbirth:** Intrauterine fetal demise due to placental abruption
 - **Signature:** _____
 - **Date:** 14 February 2026
-

PART E: PARTICULARS OF FUNERAL UNDERTAKER (Mortician Section)

- **Name of Funeral Home:** Ubuntu Memorial Services (Pty) Ltd
 - **Business Address:**
22 Vilakazi Street
Orlando West
Soweto
 - **Telephone:** 011 555 7890
 - **Registration Number (if applicable):** FSP 45876
 - **Name of Undertaker:** Mr. Kabelo Mokoena
 - **Signature:** _____
 - **Date:** 15 February 2026
-

ATTACHMENTS SUBMITTED

- ✓ Medical Report of Stillbirth
- ✓ Certified copies of parents' IDs

Read the scenario below and answer the questions that follow:

Mrs. Naledi Mokoena, a 68-year-old retired school principal, passes away in a private hospital after a long battle with renal failure. Her death is attended to and certified by her treating physician.

Mrs. Mokoena is survived by:

- Her husband, Thomas Mokoena
- One adult daughter, Karabo
- One adult son, Kabelo

After her death, the family meets with the funeral director to make arrangements. During the consultation, disagreement arises:

- The husband requests a traditional burial in the family rural home.
- The daughter insists that her mother verbally expressed a wish to be cremated.
- The son produces a valid written will in which Mrs. Mokoena appoints him as executor and includes a clause requesting cremation with her ashes to be scattered privately.

The funeral director must determine:

- Who has legal authority to decide on the funeral arrangements.
- Whether the funeral wishes in the will are legally binding.
- How to proceed while maintaining professionalism and compliance with regulations of the Department of Home Affairs

3.1 a) Discuss how a will may influence funeral arrangements and explain the mortician's role in interpreting and applying its instructions in relation to the above scenario. **(5)**

3.1 b) Provide examples of how the Mokoena's can access the will, interpret it and use it in the funeral? **(5)**

Accessing the Will:

Interpreting the will:

Using the will in practice:

3.2 List and describe five standard practices that ensure quality and professionalism in the funeral profession. **(10)**

--

